| EPARTMENT OF MEDICARE & MEDICAID SERVICES  ATEMENT OF DEFICIENCIES DEPLAY OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: |  | A. BUILDIN   | <del></del>   |  | (X3) DATE SURVEY<br>COMPLETED |                            |
|--|--|--|---------------|--|-------------------------------|----------------------------|
|  |  | 445156   | B. WING       |  |                               | 1/2013                     |
| NAME OF PE   | ROVIDER OR SUPPLIER  |  | ST            | REET ADDRESS, CITY, STATE, ZIP CODE<br>902 BUCHANAN RD | :                             |                            |
| LAUREL   | MANOR HEALTH CA  | <b>IRE</b>   |               | NEW TAZEWELL, TN 37825                                 |                               | DIE)                       |
|  | DUM HADY ST  | ATEMENT OF DEFICIENCIES  | ID            | PROVIDER'S PLAN OF CORE<br>(EACH CORRECTIVE ACTION S   | MUULU PL                      | (X5)<br>COMPLETION<br>DATE |
| (X4) ID<br>PREFIX<br>TAG   |  | Y MUST BE PRECEDED BY FULL<br>LSC IDENTIFYING INFORMATION)   | PREFIX<br>TAG | CROSS-REFERENCED TO THE A                              | PPROPRIATE                    |                            |
| F 000  | INITIAL COMMEN   | ITS  | F 00          | 0  |                               |                            |
|  | investigation #311<br>21, 2013, at Laure<br>deficiencies were<br>investigation #311<br>482.13, Requirem<br>Facilities. | ication survey and complaint 31 was completed on February Manor Health Care. No cited related to complaint 31 under 42 CFR PART tents for Long Term Care               | F 5           | 14   |                               |                            |
| F 514<br>SS=D  | RECORDS-COM<br>LE  | PLETE/ACCURATE/ACCESSIB  |               |  |                               |                            |
|  | resident in accord   | maintain clinical records on each<br>dance with accepted professiona<br>actices that are complete;<br>nented; readily accessible; and<br>ganized.                      |               |  |                               |                            |
|  | information to ide   | rd must contain sufficient entify the resident; a record of the sments; the plan of care and d; the results of any creening conducted by the State; oftes.             |               |  |                               |                            |
|  | by: Based on medi  | MENT is not met as evidenced ical record review and interview, to ensure documentation of vita ation prior to and after dialysis for 158) of forty residents reviewed. | , I           |  |                               |                            |
|  | The findings in  | cluded:  |               |  |                               |                            |
|  | diagnoses of E   | was admitted to the facility with<br>ind Stage Renal Disease, Diabet<br>seneral Weakness.  | •             | TITLE  |                               | (X6) DATE                  |
|  | 1  | g with an asterisk (*) denotes a deficience ent protection to the patients. (See instruction or not a plan of correction is provided.                                  |               | Administ   | ing providing it i            | 3/8/s determined the       |

FORM CMS-2567(02-99) Previous Versions Obsolete

program participation.

Event ID: GLNT11

Facility ID: TN1302

If continuation sheet Page 1 of 2

PRINTED: 02/28/2013

| MENT OF DEFICIENCIES  AN OF CORRECTION  A SUPPLIER  A SUPPLIER  OF PROVIDER OR SUPPLIER  OR SUPPLIER  OF PROVIDER OR SUPP | ALE DO  | FOR MEDICARE   | AND HUMAN SERVICES  & MEDICAID SERVICES  |                                       |   | AND THE PROPERTY OF THE PROPER |  | 0998-0391   |
|--|---|--|--|---------------------------------------|---|--|--|---|
| ### A4B156   B. WING   C02/21/2013    STREET ADDRESS, CITY, STATE, ZIP CODE  | NTERS FOR MEDICARE & MEDICAID SERVENENT OF DEFICIENCIES PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIE DENTIFICATION NO. |  | LIVAN PROVIDER/SUPPLIER/CLIA   | (X2) MULTIPLE CONSTRUCTION A BUILDING |   | (X3) DATE SURVEY<br>COMPLETED  |  |   |
| STREET ADDRESS, CITY, STATE, ZIP CODE  BY BUCHANN RD  NEW TAZEWELL, TN 37825  SUMMARY STATEMENT OF DEFICIENCIES  (EACH DEFICIENCY MUST BE PRECEDED BY FUL.  REGULATORY OR LSO IDENTIFYING INFORMATION)  AND  Continued From page 1  Medical record review revealed no documentation of the resident's weights or vital signs before or after dialysis clinic visits scheduled weekly for Tuesday, Thureday, and Saturday.  Interview with Licensed Practical Nurse #1, on February 21, 2013, at 9:35 a.m., at the South purses' station, confirmed the facility failed to ensure vital signs and weights were documented before and after dialysis clinic visits.  All other Residents receiving Dialysis services Documentation was reviewed by Director of Nursing.  A meeting with facility Licensed staff and The Dialysis Clinic Staff has been scheduled, by Director of Nursing, to facilitate and review the form that has been established to assure that communication between facility Certified Dietary Manager prior to the resident leaving the Dialysis center/ and return the original completed form to the facility Certified Dietary Manager prior to the resident leaving the Dialysis center will be evaluated weekly during Our facility focus meeting, and monthly by the Director Of Nursing during the Monthly QA meeting attended by Administrator, Medical Director, Dietary Manager, and oth QA committee members.   |   |  | 445156   | B. WING                               |   |  |  |   |
| REL MANOR HEALTH CARE  Summary statement of Deficiencies  GEOM DEFICIENCY MUST BE PRECEDED BY PULL REGULATORY OR LSG IDENTIFYING INFORMATION)  For the resident's weights or vital signs before or after dialysis clinic visits scheduled weekly for Tuesday, Thursday, and Saturday.  Interview with Licensed Practical Nurse #1, on February 21, 2013, at 9:35 a.m., at the South nurses' station, confirmed the facility falled to ensure wital aligns and weights were documented before and after dialysis clinic visits.  All other Residents receiving Dialysis services Documentation was reviewed by Director of Nursing.  A meeting with facility Licensed staff and The Dialysis Clinic Staff has been scheduled, by Director of Nursing, to facilitate and review the form that has been established to assure that communication between facility certified Dietary Manager prior to the resident leaving the Dialysis center will be evaluated weekly during Our facility focus meeting, and monthly by the Director Of Nursing during the Monthly QA meeting attended by Administrator, Medical Director, Dietary Manager, and oth QA committee members.  | OF PR   | OVIDER OR SUPPLIER   | And the same of th | ٦                                     | STRE  | ET ADDRESS, CITY, STATE, ZIP CODE  |  |   |
| SUMMARY STATEMENT OF DEFICIENCIES  (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSG IDENTIFYING INFORMATION)  (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSG IDENTIFYING INFORMATION)  (STATE  Continued From page 1  Medical record review revealed no documentation of the resident's weights or vital signs before or after dialysis clinic visits scheduled weekly for Tuesday, Thursday, and Saturday.  Interview with Licensed Practical Nurse #1, on February 21, 2013, at 9:35 a.m., at the South nurses' station, confirmed the facility filled to ensure vital signs and weights were documented before and after dialysis clinic visits.  A meeting with facility Licensed staff and The Dialysis Clinic Staff has been scheduled, by Director of Nursing, to facilitate and review the form that has been established to assure that communication between facility certified Dietary Manager prior to the facility Certified Dietary Manager prior to the resident leaving the Dialysis center will be evaluated weekly during Our facilitity focus meeting, and monthly by the Director Of Nursing during the Monthly QA meeting attended by Administrator, Medical Director, Dietary Manager, and oth QA committee members.   |   |  |  | NEW TAZEWELL, TN 37825                |   |  |  | 176)  |
| Continued From page 1  Medical record review revealed no documentation of the resident's weights or vital signs before or after dialysis clinic visits scheduled weekly for Tuesday, Thursday, and Saturday.  Interview with Licensed Practical Nurse #1, on February 21, 2013, at 9:35 a.m., at the South nurses' station, confirmed the facility falled to ensure vital signs and weights were documented before and after dialysis clinic visits.  A communication between facility and the Dialysis Center has been implemented for Resident # 158 and all other Dialysis Residents.  All other Residents receiving Dialysis services Documentation was reviewed by Director of Nursing.  A meeting with facility Licensed staff and The Dialysis Clinic Staff has been scheduled, by Director of Nursing, to facilitate and review the form that has been established to assure that communication between facility staff and Dialysis Staff is completed for each Resident on each of their dialysis.  The Dialysis Center will fax the completed form to the facility Certified Dietary Manager prior to the resident leaving the Dialysis center/ and return the original completed form to the facility.  The process for communication between facility Staff and Dialysis center will be evaluated weekly during Our facility focus meeting, and monthly by the Director Of Nursing during the Monthly QA meeting attended by Administrator, Medical Director, Dietary Manager, and oth OA committee members.   | EFIX \  |  |  | PREF                                  |   | (EACH CORRECTIVE ACTION S<br>CROSS-REFERENCED TO THE A   | ITUULU VL  | COMPLETION DATE   |
| Faculty (0: TN1302 If continuation sheet Page 2 to   | X4) ID<br>REFIX<br>TAG  | Medical record re of the resident's vafter dialysis clini Tuesday, Thured Interview with Like February 21, 201 nurses' station, consure vital alon | eview revealed no documentation weights or vital eighs before or consists scheduled weekly for ay, and Saturday.  Sensed Practical Nurse #1, on 13, at 9:35 a.m., at the South confirmed the facility falled to a and weights were documented  |                                       | A com Dialy: Resid All ot Doct A me Staff to fa estal betw for e The facili resid com The Adn Adn | munication form to ensure a munication between facility and all other Dialys ther Residents receiving Dialys mentation was reviewed by setting with facility Licensed shas been scheduled, by Directificate and review the form colished to assure that commover facility staff and Dialysis cach Resident on each of the Dialysis Center will fax the colity Certified Dietary Manager dent leaving the Dialysis cent pleted form to the facility.  process for communication of and Dialysis center will be enfacility focus meeting, and in the facility focus meeting.  | nd the ited for its Residents. Its Residents. Its Residents. Its Residents its Residen | Nursing . Dialysis Clinic ing, sin spleted im to the sering in the original strength of the prector strength of the March 21, 201 |